

LIFE INSURANCE

Field Underwriting Guide

**DECEMBER 11, 2019** 

Replaces the version dated May 31, 2019

Age and Amount Requirements

Preferred Class Criteria

APS Ordering Guidelines

Financial and Nonmedical Guidelines



## Brokerage | ISG | AIG Direct | Partners Group | Financial Network

# What's New in this Field Underwriting Guide

Added time frame to some Flex Points factors
(page 7)

Updated Marijuana criteria (page 15)

## This guide is just that – a guide.

We will always view applicants as a whole – meaning we will consider other factors such as finance, profession and background. We won't rely solely on medical history when making an underwriting decision.

We will also practice a debit/credit approach, because we know that even though someone may have a health issue, favorable factors can help reduce the extra risk associated with it.

We have the utmost respect for the agent/client relationship and are committed to underwriting practices that strengthen that relationship. We know you have choices when deciding where to place your business, so we believe earning your business requires differentiating ourselves through the service and treatment we deliver to every producer and client.

### We are committed to:

- Attracting and retaining well-trained medical and underwriting professionals
- Consistently updating our underwriting guidelines to reflect medical advancements
- Continually monitoring mortality trends
- Updating our debit/credit system to acknowledge favorable factors such as family history, lipids, EKG, recent testing and smoking status
- Embracing and adopting emerging technologies, submission methods and communication tools to improve customer and agent experience

**NOTE:** The information contained within this Field Underwriting Guide may be updated at any time throughout the year. To view the most current version of this guide, please refer to the electronic document published on our producer portal at: AIG.com/connext

The charts on the following pages represent underwriting requirements for American General Life Insurance Company and The United States Life Insurance Company in the City of New York. Each company has the right to order any additional requirements deemed necessary to properly evaluate risk, regardless of age or amount.

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# Age<sup>1</sup> and Amount Underwriting Requirements<sup>2</sup> TERM PRODUCTS ONLY

Not all products are available at all ages, amounts or rate classes. Consult product guides for availability.

| Face  | AGES |   |  |  |  |  |  |  |  |  |  |  |
|---|------|---|--|--|--|--|--|--|--|--|--|--|
| Amount                                      | 0-19 | 20-39   | 40-44  | 45-49  | 50-55  | 56-59  | 60-66  | 67-70  | <i>7</i> 1+*   |  |  |  |
| \$100,000 to 249,999                        | N/A  | PM, B/U,<br>MVR, CR <sup>5</sup>                              | PM , B/U,<br>MVR, CR                             | PM, B/U,<br>MVR, CR                              | PM, B/U,<br>MVR, CR  | PM, B/U <sup>4</sup> ,<br>MVR, CR                              | PM, B/U <sup>4</sup> ,<br>MVR, CR                              | PM, B/U <sup>4</sup> ,<br>MVR, AC, CR                              | PM, B/U <sup>4</sup> , FT, EKG,<br>MVR, 71 IR, AC, CR                    |  |  |  |
| \$250,000                                   | N/A  | PM, B/U,<br>MVR, CR <sup>5</sup>                              | PM, B/U,<br>MVR, CR                              | PM, B/U,<br>MVR, CR                              | PM, B/U,<br>MVR, CR  | PM, B/U <sup>4</sup> ,<br>MVR, CR                              | PM,B/U <sup>4</sup> ,<br>MVR, CR                               | PM, B/U <sup>4</sup> ,<br>MVR, AC, CR                              | PM, B/U <sup>4</sup> , FT, EKG,<br>MVR, 71 IR, AC, ES, CR                |  |  |  |
| \$250,001 to<br>\$500,000                   | N/A  | PM, B/U,<br>MVR, CR <sup>5</sup>                              | PM, B/U,<br>MVR, CR                              | PM, B/U,<br>MVR, CR                              | PM, B/U <sup>4</sup> ,<br>MVR, AC, CR                              | PM, B/U <sup>4</sup> , FT, EKG,<br>MVR, 71 IR, AC, ES, CR                |  |  |  |
| \$500,001 to<br>1 million                   | N/A  | PM, B/U,<br>MVR, CR <sup>5</sup>                              | PM, B/U,<br>MVR, CR                              | PM, B/U,<br>MVR, CR                              | PM, B/U <sup>4</sup> ,<br>MVR, CR                              | PM, B/U <sup>4</sup> ,<br>MVR, CR                              | PM, B/U <sup>4</sup> ,<br>MVR, CR                              | PM, B/U <sup>4</sup> , FQ,<br>MVR, AC, CR                          | PM, B/U <sup>4</sup> , FT, EKG,<br>MVR, FQ, 711R, AC,<br>ES, CR          |  |  |  |
| \$1,000,001<br>to 1.5 million               | N/A  | PM, B/U,<br>MVR, CR <sup>5</sup>                              | PM, B/U <sup>4</sup> ,<br>MVR, CR                | PM, B/U <sup>4</sup> ,<br>MVR, CR                | PM, B/U <sup>4</sup> ,<br>MVR, CR                              | PM, B/U <sup>4</sup> ,<br>MVR, CR                              | PM, B/U <sup>4</sup> ,<br>MVR, CR                              | PM, B/U <sup>4</sup> , MVR,<br>FQ, AC, CR                          | PM, B/U <sup>4</sup> , FT, EKG,<br>MVR, FQ, 711R, AC,<br>ES, CR          |  |  |  |
| \$1,500,001<br>to 3 million <sup>3</sup>    | N/A  | PM, B/U,<br>MVR, CR <sup>5</sup>                              | PM, B/U <sup>4</sup> ,<br>CR, MVR                | PM, B/U <sup>4</sup> ,<br>CR, MVR                | PM, B/U <sup>4</sup> ,<br>CR, MVR                              | PM, B/U <sup>4</sup> ,<br>CR, MVR                              | PM, B/U <sup>4</sup> ,<br>CR, MVR                              | PM, B/U <sup>4</sup> , CR,<br>MVR, FQ, AC                          | MD or PM, B/U <sup>4</sup> , FT,<br>EKG, MVR, FQ, 711R,<br>AC, ES, CR    |  |  |  |
| \$3,000,001<br>to 5 million <sup>3</sup>    | N/A  | PM, B/U,<br>MVR, FQ, ES,<br>CR <sup>5</sup>                   | PM, B/U <sup>4</sup> ,<br>MVR, FQ, ES,<br>CR     | PM, B/U <sup>4</sup> ,<br>MVR, FQ, ES,<br>CR     | PM, B/U <sup>4</sup> ,<br>MVR, FQ, ES,<br>CR                   | PM, B/U <sup>4</sup> ,<br>MVR, FQ, ES,<br>CR                   | PM, B/U <sup>4</sup> ,<br>MVR, FQ,<br>ES, CR                   | PM, B/U <sup>4</sup> , MVR,<br>FQ, TPF, AC,<br>ES, CR              | MD, B/U <sup>4</sup> , FT, EKG,<br>MVR, FQ,TPF, 711R,<br>AC, ES, CR      |  |  |  |
| \$5,000,001 to<br>\$10 million <sup>3</sup> | N/A  | PM, B/U <sup>4</sup> ,<br>MVR, FQ, ES,<br>TT, CR <sup>5</sup> | PM, B/U <sup>4</sup> ,<br>MVR, FQ, ES,<br>TT, CR | PM, B/U <sup>4</sup> ,<br>MVR, FQ, ES,<br>TT, CR | PM, B/U <sup>4</sup> ,<br>MVR, FQ, ES,<br>TT, CR               | PM, B/U <sup>4</sup> ,<br>MVR, FQ, TPF,<br>ES, TT, CR          | PM, B/U <sup>4</sup> ,<br>MVR, FQ, CR,<br>TPF, ES, TT          | PM, B/U <sup>4</sup> , MVR,<br>FQ,TPF, AC, ES,<br>TT, CR           | MD, B/U <sup>4</sup> , FT, EKG,<br>MVR, FQ, TPF, 711R,<br>AC, ES, TT, CR |  |  |  |
| Greater than<br>\$10 million                | N/A  | PM, B/U, EKG,<br>IR, MVR, FQ,<br>TPF, ES, TT, CR <sup>5</sup> | PM, B/U, EKG,<br>IR, MVR, FQ,<br>TPF, ES, TT, CR | PM, B/U, EKG,<br>IR, MVR, FQ,<br>TPF, ES, TT, CR | PM, B/U <sup>4</sup> , CR,<br>EKG, IR, MVR,<br>FQ, TPF, ES, TT | PM, B/U <sup>4</sup> , CR,<br>EKG, IR, MVR,<br>FQ, TPF, ES, TT | PM, B/U <sup>4</sup> , CR,<br>EKG, IR, MVR,<br>FQ, TPF, ES, TT | PM, B/U <sup>4</sup> , EKG,<br>IR, MVR, FQ, CR,<br>TPF, AC, ES, TT | MD, B/U <sup>4</sup> , FT, EKG,<br>MVR, FQ, TPF,711R,<br>AC, ES, TT, CR  |  |  |  |

<sup>\* 71+</sup> amounts over our retention require MD Exam. See page 15

A HIPAA authorization is required for all ages and amounts.

Face amount is based on the total amount of coverage issued and placed in-force by AGL and US Life within the past 12 months.

Street inspection interviews are completed for ages 18-70, over \$25 million.

AC Agent Certification form

B/U Full blood profile and urinalysis

CR\* Credit Report

EKG Resting EKG

ES\* Electronic Records Search

FQ Financial questionnaire

FT Functional Tests conducted with PM/MD. These include a gait test to assess the applicant's ability to walk at a normal pace and a test to assess the applicant's ability to rise from a seated position unassisted.

IC Individual consideration

IR\* Inspection report
MD Exam by physicia

MD Exam by physician MVR\* Motor vehicle report

PM Paramedical exam to include height/weight, blood pressure and pulse

TPF Third-party financials provided by CPA with first-hand knowledge of client's finances (examples include: Statement of Assets and Liabilities; Profit and Loss Statement; Cash Flow Statement; Balance Sheet)

TT\* Tax Transcript (Client must provide Request for Transcript of Tax Return, form 4506T-EZ, find on Forms Depot)

VCPB Agent-Completed Part A and a Vendor-Completed Part B non-medical interview required

71 IR\* Expanded Inspection Report to include Cognitive Tests. The EMST portion is an enhanced mental skills test that helps assess the applicant's cognitive skills. This test takes approximately 15 minutes.

<sup>&</sup>lt;sup>1</sup> Use age nearest

<sup>&</sup>lt;sup>2</sup> Home Office may order additional database checks. (This may include an Rx Database Check, property verification, Internet report, MIB, or other research deemed necessary by the Home Office Underwriting Department.)

<sup>&</sup>lt;sup>3</sup> Inspection Report required for any non-resident alien living outside the United States applying for more than \$1,500,000.

<sup>&</sup>lt;sup>4</sup> Lab testing includes NT pro-BNP at these ages and amounts.

<sup>&</sup>lt;sup>5</sup> Credit Report required at age 25 and up

<sup>\*</sup>Home Office-ordered requirement

# Age<sup>1</sup> and Amount Underwriting Requirements<sup>2</sup> PERMANENT PRODUCTS ONLY

Chronic Illness Rider: see footnote 3 below, and details on page 8.

| Face  |   |                          |   |  |  | AGES   |   |  |   |
|---|---|--------------------------|---|--|--|--|---|--|---|
| Amount <sup>8</sup>                         | 0-15  | 16-17                    | 18-39   | 40-44  | 45-49  | 50-55  | 56-66 <sup>3</sup>  | 67-70 <sup>3</sup>   | 71+ <sup>3,7</sup>  |
|   | NON-MEDICAL UNDERWRITTEN* UP TO \$499,999**  (Available only to U.S. citizens or permanent resident green-card holders)  Max Accumulator+, QoL Max Accumulator+, AG Platinum Choice VUL 2  For these products greater than \$499,999, or for other UL products, see Fully Underwritten below. |                          |   |  |  |  |   | w.   |   |
|   | NM***<br>or<br>VCPB***  | NM or<br>VCPB***,<br>MVR | NM or<br>VCPB***,<br>MVR  | NM or<br>VCPB***,<br>MVR                         | NM or<br>VCPB***,<br>MVR                         | =Age 50 NM or<br>VCPB***, MVR<br>>Age 50 see Fully<br>Underwritten below | See Fully<br>Underwritten<br>below  | See Fully<br>Underwritten<br>below   | See Fully<br>Underwritten<br>below  |
|   |   |                          | FULL  | Y UNDERWI  | RITTEN - UL,                                     | , SUL, VUL, IUL,   | Whole Life F  | Products   |   |
| \$50,000 to<br>\$250,000                    | NM  | NM,<br>MVR               | PM, B/U,<br>MVR, CR <sup>10</sup>                               | PM, B/U,<br>MVR, CR                              | PM, B/U,<br>MVR, CR                              | PM, B/U, MVR,<br>CR  | PM, B/U°,<br>MVR, CR  | PM, B/U <sup>6</sup> ,<br>MVR, AC, CR  | PM, B/U <sup>6</sup> , FT, EKG,<br>MVR, 711R, AC, CR  |
| \$250,001 to<br>\$500,000                   | NM  | NM,<br>MVR               | PM, B/U,<br>MVR, CR <sup>10</sup>                               | PM, B/U,<br>MVR, CR                              | PM, B/U,<br>MVR, CR                              | PM, B/U <sup>6</sup> , MVR,<br>CR  | PM, B/U <sup>6</sup> ,<br>MVR, CR   | PM, B/U <sup>6</sup> ,<br>MVR, AC, CR  | PM, B/U <sup>6</sup> , FT, CR, AC,<br>EKG, MVR, 711R, ES                                      |
| \$500,001<br>to \$1 million                 | IC,<br>FQ   | IC, MVR,<br>FQ           | PM, B/U,<br>MVR, CR <sup>10</sup>                               | PM, B/U,<br>MVR, CR                              | PM, B/U,<br>MVR, CR                              | PM, B/U <sup>6</sup> , MVR,<br>CR  | PM, B/U <sup>6</sup> ,<br>MVR, CR   | PM, B/U <sup>6</sup> ,<br>MVR, AC, CR  | PM, B/U <sup>6</sup> , FT, CR, AC,<br>EKG, MVR, 71IR, ES                                      |
| \$1,000,001<br>to \$1.5 million             | IC,<br>FQ   | IC, MVR,<br>FQ           | PM, B/U,<br>MVR, CR <sup>10</sup>                               | PM, B/U <sup>6</sup> ,<br>MVR, CR                | PM, B/U <sup>6</sup> ,<br>MVR, CR                | PM, B/U <sup>6</sup> , MVR,<br>CR  | PM, B/U <sup>6</sup> ,<br>MVR, CR   | PM, B/U <sup>6</sup> , CR<br>MVR, FQ, AC   | PM, B/U°, FT, EKG, CR,<br>MVR, FQ, 71 IR, AC, ES  |
| \$1,500,001<br>to \$3 million <sup>5</sup>  | IC, FQ  | IC, MVR,<br>FQ           | PM, B/U,<br>MVR, CR <sup>10</sup>                               | PM, B/U <sup>6</sup> ,<br>MVR, CR                | PM, B/U <sup>6</sup> ,<br>MVR, CR                | PM, B/U <sup>6</sup> , MVR,<br>CR  | PM, B/U <sup>6</sup> ,<br>MVR, CR   | PM, B/U <sup>6</sup> , CR<br>MVR, FQ, AC   | PM, B/U <sup>6</sup> , FT, EKG,<br>MVR, FQ, 71 IR, AC,<br>ES, CR                              |
| \$3,000,001<br>to \$5 million <sup>5</sup>  | IC, FQ  | IC, MVR,<br>FQ           | PM, B/U,<br>MVR, FQ, ES,<br>CR <sup>10</sup>                    | PM, B/U <sup>6</sup> ,<br>MVR, FQ, ES,<br>CR     | PM, B/U <sup>6</sup> ,<br>MVR, FQ,<br>ES, CR     | PM, B/U <sup>6</sup> , MVR,<br>FQ, ES, CR                                | PM, B/U <sup>6</sup> ,<br>MVR, FQ, ES <sup>3</sup> ,<br>CR                  | PM, B/U <sup>6</sup> ,<br>MVR, FQ, TPF,<br>AC, ES <sup>3</sup> , CR                | PM, B/U°, FT, EKG,<br>MVR, FQ,TPF, 71 IR,<br>AC, ES, CR                                       |
| \$5,000,001<br>to \$10 million <sup>5</sup> | IC, FQ,<br>TPF  | IC, MVR,<br>FQ, TPF      | PM, B/U <sup>6</sup> ,<br>MVR, FQ, ES,<br>TT, CR <sup>10</sup>  | PM, B/U <sup>6</sup> ,<br>MVR, FQ, ES,<br>TT, CR | PM, B/U <sup>6</sup> ,<br>MVR, FQ, ES,<br>TT, CR | PM, B/U <sup>6</sup> , MVR,<br>FQ, ES, TT, CR                            | PM, B/U <sup>6</sup> ,<br>MVR, FQ, TPF,<br>ES <sup>3</sup> , TT, CR         | PM, B/U <sup>6</sup> , CR<br>MVR, FQ,TPF,<br>AC, ES <sup>3</sup> , TT              | MD or PM <sup>4</sup> , B/U <sup>6</sup> , FT,<br>EKG, MVR, FQ, TPF,<br>71 IR, AC, ES, TT, CR |
| Greater than \$10 million <sup>5</sup>      | IC, FQ,<br>TPF  | IC, MVR,<br>FQ, TPF      | PM, B/U, CR <sup>10</sup> ,<br>EKG, IR, MVR,<br>FQ, TPF, ES, TT | PM, B/U, CR,<br>EKG, IR, MVR,<br>FQ, TPF, ES, TT | PM, B/U, CR<br>EKG, IR,MVR,<br>FQ, TPF, ES, TT   | PM, B/U°, EKG,<br>IR, MVR, FQ, TPF,<br>ES, TT, CR                        | PM,B/U <sup>6</sup> , EKG,<br>IR <sup>3</sup> , MVR, FQ,<br>TPF, ES, TT, CR | PM, B/U <sup>6</sup> ,EKG,<br>IR <sup>3</sup> , MVR, FQ,<br>TPF, AC, ES,<br>TT, CR | MD <sup>4</sup> , B/U <sup>6</sup> , FT,<br>EKG, MVR, FQ, TPF,<br>71 IR, AC, ES, TT, CR       |

<sup>\*</sup> If American General is unable to make an underwriting decision based on information available via the Non-Medical Underwriting process, you will be given the option to move to the full underwriting process which may include a paramedical examination and labs.

A HIPAA authorization is required for all ages and amounts.

Face amount is based on the total amount of coverage issued and placed in-force by AGL and US Life within the past 12 months.

Street inspection interviews are completed for ages 18-70, over \$25 million.

- <sup>1</sup> Use age nearest
- <sup>2</sup> Additional database checks may be ordered from the Home Office. (This may include an Rx Database Check, property verification, Internet report, MIB, or other research deemed necessary by the Home Office Underwriting Department.)
- 3 Accelerated Access Solution (Chronic Illness) Rider: if applied, 711R required for age 61 and up.
- <sup>4</sup> Maximum retention over age 80: \$4,000,000
- <sup>5</sup> Inspection Report required for any non-resident alien living outside the United States applying for more than \$1,500,000.
- <sup>6</sup> Lab testing includes NT pro-BNP.
- <sup>7</sup> 71+ amounts over our retention require MD Exam. See page 15.
- 8 Survivorship Plans use full amount applied for each life. If one life is "uninsurable," that applicant will only need an application Part A, an agent-completed Part B and an APS.
- 9 Lab testing includes NT pro-BNP starting at \$100,000
- 10 Credit Report required at age 25 and up

- AC Agent Certification form
- B/U Full blood profile and urinalysis
- EKG Resting EKG
- ES\* Electronic Records Search
- FQ Financial questionnaire
- FT Functional Tests conducted with PM/MD. These include a gait test to assess the applicant's ability to walk at a normal pace and a test to assess the applicant's ability to rise from a seated position unassisted.
- IC Individual consideration
- IR\* Inspection report
- MD Exam by physician
- MVR\* Motor vehicle report
- NM Non-Medical (agent-complete Part B)
- PM Paramedical exam to include height, weight, blood pressure and pulse
- TPF Third-party financials provided by CPA with first-hand knowledge of client's finances (examples include: Statement of Assets and Liabilities; Profit and Loss Statement; Cash Flow Statement; Balance Sheet)
- TT\* Tax Transcript (Client must provide Request for Transcript of Tax Return, form 4506T-EZ on Forms Depot)
- VCPB Agent-Completed Part A and a Vendor-Completed Part B non-medical interview required
- 711R\* Expanded Inspection Report to include Cognitive Tests. The EMST portion is an enhanced mental skills test that helps assess the applicant's cognitive skills. This test takes approximately 15 minutes.

 $<sup>^{\</sup>star\,\star}$  Total inforce and applied with AIG in the last 12 months must be within this range.

<sup>\*\*\*</sup>Medical records generally will not be used to evaluate these risks.

<sup>\*</sup> Home Office-ordered requirement

## Preferred Underwriting Class Guidelines for Term, UL, WL, VUL

|  | Preferred Plus<br>Non-tobacco  | Preferred<br>Non-tobacco  | Standard Plus<br>Non-Tobacco¹ (Term only)  | Preferred<br>Tobacco  |
|--|--|---|--|---|
| Aviation/<br>Avocation or<br>Occupation /<br>Foreign Travel  | <ul><li>No ratable aviation, avocat<br/>foreign travel.</li><li>Allow recreational scuba div</li></ul> |   | Aviation, Avocation,<br>Occupation flat extras,<br>Foreign Travel flat extras,<br>and/or Aviation Exclusion<br>Rider (AER) are acceptable <sup>2</sup>   | <ul> <li>No ratable aviation,<br/>avocations, occupations<br/>or foreign travel.</li> <li>Allow recreational scuba<br/>diving</li> </ul>  |
| <ul> <li>Age &lt; 45         HDL Ratio 4.5 or less</li> <li>Age 45 - 69         HDL ratio 5.0 or less</li> <li>Age ≥ 70         Cholesterol &gt; 130 and         HDL ratio 5.0 or less</li> </ul>                        |  | <ul> <li>Age &lt; 45         <p>HDL Ratio 5.5 or less     </p></li> <li>Age 45 - 69         HDL ratio 6.0 or less     </li> <li>Age ≥ 70         Cholesterol &gt; 130 and HDL ratio 6.0 or less     </li> </ul> | <ul> <li>Age &lt; 45         <p>HDL Ratio 6.5 or less     </p></li> <li>Age 45 - 69         HDL ratio 7.0 or less     </li> <li>Age ≥ 70         Cholesterol &gt; 130 and HDL ratio 7.0 or less </li> </ul>                  | <ul> <li>Age &lt; 45 HDL Ratio 5.5 or less</li> <li>Age 45 - 69 HDL ratio 6.0 or less</li> <li>Age ≥ 70 Cholesterol &gt; 130 and HDL ratio 6.0 or less</li> </ul>   |
| Build  | BMI 18.5 – 29.5  | BMI 18.5 – 31.5   | BMI 18.5 – 33  | BMI 18.5 – 31.5   |
| Blood Pressure   | Age ≤ 59 BP ≤135/85<br>Age 60 - 69 BP ≤140/85<br>Age ≥ 70 BP ≤150/90                                   | Age < $45$ BP $\leq 140/85$<br>Age $45 - 69$ BP $\leq 140/90$<br>Age $\geq 70$ BP $\leq 155/90$   | Age < 45 BP $\leq$ 145/90<br>Age 45 - 69 BP $\leq$ 150/90<br>Age $\geq$ 70 BP $\leq$ 160/90  | Age $\leq 59$ BP $\leq 145/90$<br>Age $60 - 69$ BP $\leq 150/90$<br>Age $\geq 70$ BP $\leq 155/90$  |
| Tobacco (years) <sup>3</sup>   | 5  | 3   | 1  | NA  |
| MVR <sup>4</sup>   | No DUI convictions, reckless<br>or non-administrative<br>suspension in past 7 years.                   | No DUI convictions, reckless or non-administrative suspension in past 6 years.  | No DUI convictions, reckless or non-administrative suspension in past 5 years.   | No DUI convictions, reckless or non-administrative suspension in past 6 years.  |
| Personal Health History  No medical flat extra premium.  No debits for build, cholesterol or blood pro No personal history of cancer.  May disregard non-rated history of non-me and remote history of melanoma in situ. |  | erol or blood pressure or other me<br>er.<br>story of non-melanoma skin canc  | ·  | inoma, papillary thyroid cancer   |
| <ul> <li>Ignore family history for Pl age ≥ 65.</li> <li>Disregard family history that is adopted or unknown.</li> <li>Disregard cervical cancer and nonmelanoma skin cancer.</li> </ul>                                 | lung, melanoma, pancreatic<br>age 60.  | ar disease or cancer (colon,<br>c) in either parent prior to<br>an, prostate cancer in parent of  | <ul> <li>1 death from cancer (colon, lung, melanoma, pancreatic) or cardiovascular disease in either parent &lt;60.</li> <li>1 death from breast, ovarian, prostate cancer in parent of same sex prior to age 60.</li> </ul> | <ul> <li>No death from cancer (colon, lung, melanoma, pancreatic) or cardiovascular disease in either parent prior to age 60.</li> <li>No death from breast, ovarian, prostate cancer in parent of same sex prior to age 60.</li> </ul> |

<sup>1</sup> Where applicable by plan and state approval. If "Standard-Plus Non-Tobacco" is not available for the plan, the client must meet PNT guidelines to qualify for better than Standard rates.

<sup>Where applicable by plan and state approval. It "Standard-Plus Non-Jobacco"
Will be considered with appropriate rating.

See Cigar Smokers section on page 15 for occasional cigar use allowances.

A rating may apply due to overall driving history.</sup> 



## AIG's Flex Points Crediting Program

Effective May 31, 2019, we have enhanced our competitive underwriting programs by combining them into a new **Flex Points crediting program** that provides greater opportunities to improve ratings<sup>1</sup> while streamlining and simplifying their usage.

**Flex Points** utilizes the latest in medical and non-medical research to achieve the best rating possible for your client. Flex Points is applied by Underwriting to every case age 18-70, with the goal of finding opportunities for improved ratings, so special requests are not necessary.

- The previous Preferred Offsets and Healthy Credits programs are replaced by the Flex Points program.
- Better Choice Preferred remains unchanged but is written into underwriting guidelines for the individual impairments involved.
- Expanded Standard is available on permanent products (where state approved) for applicants age 18-70. Expanded Standard allows product pricing to encompass Table 1 and 2 under the Standard class. Flat extra ratings cannot be used by the Expanded Standard program.

#### **How Flex Points Works**

With the new Flex Points crediting program, your client may qualify for one Preferred class upgrade or one Substandard class improvement (on cases originally assessed at Table D or less) if they meet any 4 of the following factors<sup>2,3</sup>:

|    | FLEX POINTS CREDITING PROGRAM FACTORS  |
|----|--|
| 1  | Normal stress EKG, thallium, stress echo, Sestamibi, EBCT, or other perfusion or imaging test within 2 years |
| 2  | Normal chest or abdominal CT scan within 2 years   |
| 3  | Hemoglobin A1C < 5.5   |
| 4  | LDL <100 within 6 months and Cholesterol/HDL ratio ≤5.0 without medication                                   |
| 5  | BMI of 23-25   |
| 6  | Untreated blood pressure 120/80 or better (age 40-70), maintained for past 6 months                          |
| 7  | Normal mammogram within 2 years  |
| 8  | Good exercise capacity testing   |
| 9  | Normal cardiac cath or Cardiac CT Angiogram (age 40-60), within 3 years                                      |
| 10 | Normal colonoscopy within 3 years  |
| 11 | NT Pro-BNP ≤100 (age 60-69)  |
| 12 | Normal CBC within 12 months  |
| 13 | Normal Carotid Ultrasound  |
| 14 | Normal LFTs AND triglycerides <200 mgl/dl  |
| 15 | Normal Prostate exam within 2 years  |
| 16 | Favorable Lab Risk Score on cases standard or better   |

#### Questions about Flex Points may be directed to your Underwriting Team.

- Where applicable by plan and state approval. If "Standard Plus" is not available for the plan, the client must meet PNT guidelines to qualify for better than Standard rates.
- Special conditions may apply. Certain Flex Points vary by age and credits may not be available for tests performed on younger individuals. All credits have additional requirements and time frame criteria required before they can be used to improve a rating. Consult with your AGL underwriters for details.
- <sup>3</sup> Flex Points and Expanded Standard can be combined, but the best possible offer using both can be no better than Standard rates.



## **Lab Scoring**

AGL and US Life use a lab scoring methodology to determine preferred rate classes and overall acceptability. Applicants with favorable lab scoring results, in addition to our established preferred criteria, are eligible to receive our best offers. The vast majority of applicants who previously met Preferred Plus, Preferred Non Tobacco, Standard Plus, or Preferred Tobacco rate class criteria continue to do so.

## Accelerated Access Solution (AAS) Chronic Illness Rider

- Currently available only on certain permanent plans, and is only available at issue; cannot be added to coverage at time of conversion (see product specific documents for complete details)
- Chronic Illness Supplemental Application required at the time of application (available on Forms Depot)
- 71+IR required for all amounts, ages 61 and older, when this rider is requested. This inspection report
  must be ordered from the home office and includes an EMST (Enhanced Mental Skills Test)
- Rider coverage is not available:
  - If rated Table E or higher, or
  - If rated with medical or non-medical flat extras

#### **Trust Certificate**

A Certificate of Trust (form AGLC2239COT) must be submitted prior to underwriting approval whenever a trust is listed as policy owner. An Acknowledgement and Release Form (form AGLC 2239AR) is required whenever an agent is named as trustee.



# Attending Physician Statement (APS) ordering guidelines

A routine physical exam (PE) APS should be ordered in these circumstances:

| AGE   | Face Amount  |
|-------|--|
| 6-17  | Exceeds \$3,500,000 and PE within 5 years                                |
| 18-39 | Exceeds \$2 million and PE within 2 years                                |
| 18-39 | Exceeds \$3,500,000 and PE within 5 years                                |
| 40-59 | Exceeds \$1,500,000 and PE within 3 years                                |
| 40-59 | Exceeds \$3,500,000 and PE within 5 years                                |
| 60-70 | All amounts & PE within 5 yrs +See older age guidelines below            |
| 71-80 | All amounts & PE within 2 yrs +See older age guidelines below            |
| 81+   | All amounts & PE within 1 $\mathrm{yr}^+$ See older age guidelines below |

| AGE   | + Older Age Guidelines   |  |
|-------|--|--|
| 60-70 | Standard if no complete PE within 2 years  |  |
| 71-80 | Decline if no complete PE within 2 years   |  |
| 81+   | Decline if no complete PE within 1 year;<br>Preferred Plus not available over age 80 |  |

A complete physical exam (PE), for ages 60 and up, is defined as a full exam with a personal physician, including a history, physical and labs. A brief blood pressure check or prescription refill would not satisfy this definition.

## Impairments Usually Requiring an APS

- Abnormal cardiac test (or other abnormal testing)
- Barrett's Esophagus
- Cancer or Malignant Tumor (not Basal Cell or Squamous Cell)
- Cardiomyopathy (Congestive Heart Failure)
- Carotid Artery Disease/Stenosis
- Cerebrovascular Disease
- Cerebral Aneurysm
- Connective Tissue Disorder
- Coagulation Disorder
- Collagen Disease
- Congenital Heart Disease
- Coronary Artery Disease
- Crohn's Disease\*

- Diabetes Type I
- Eating Disorder
- GI Hemorrhage
- Hemochromatosis
- Idiopathic Thrombocytopenic Purpura (ITP)
- Liver Disorder
- Lymph Node Disorder
- Medicinal Marijuana (assessment will be based on disorder requiring this therapy)

Ordering an unnecessary

APS may delay a decision

on the case while that APS is

reviewed. There is no need to

order an APS for impairments

that are usually declined, or for

impairments that do not appear on the

list of those usually requiring an APS.

- Multiple Sclerosis
- Muscular Dystrophy
- Narcolepsy
- Osteomyelitis
- Pancreatic Disorder
- Parkinson's Disease
- Polycystic Kidney Disease
- PSA Abnormality
- Psychiatric Illness (significant) includes Bipolar disorder,
   Psychotic disorder, and Schizophrenia
- Renal Failure (Chronic Kidney Disease)
- Respiratory Disorder (significant) includes COPD,
   Pulmonary Embolism and Pulmonary Nodules
- Rheumatoid Disorders including Rheumatoid Arthritis and Lupus\*
- Stroke or TIA
- Suicide Attempt
- Ulcerative Colitis (and similar disorders)\*
- Valvular Heart Disease includes Mitral Regurgitation, Mitral Stenosis, Aortic Regurgitation, Aortic Stenosis, Pulmonary Insufficiency, Pulmonary Stenosis, Tricuspid Insufficiency and Tricuspid Stenosis
- Vasculitis
- Additional situations where an APS is needed:
  - Any impairment that's rated Table D or greater
  - Recent consultation for someone who has no pattern of regular medical care, but has consulted a physician in the last 90 days

This list reflects some of the more common disorders seen, but does not limit the ordering of an APS for situations of concern that the underwriter might identify.

<sup>\*</sup> The underwriter may elect to use a Personal Health Interview (PHI) initially, in lieu of ordering an APS in certain circumstances



## Impairments That Are Usually Declined – Do Not Routinely Order an APS

- Abdominal Aortic Aneurysm surgically corrected in the last 6 months
- Alcohol treatment in the last 2 years
- Automatic Defibrillator (ACID) implanted with history of Cardiac Arrest
- Alzheimer's disease or Dementia
- Blood Pressure exceeding 185/100
- Cancer treatment (current)
- Cirrhosis of Liver
- COPD/Emphysema, severe (on oxygen or disabling)
- CVA (stroke) within 1 year
- Diabetes if significantly complicated (i.e. amputation, etc.) or very poor control
- Drug use (other than marijuana) in the last 3 years
- · Gastric/Intestinal Bypass within 6 months
- Grand Mal Seizures within 1 year of diagnosis
- HIV Positive
- Juvenile Onset Diabetes, younger than age 20

- Kidney Dialysis
- Mental Disorder (including anxiety or depression requiring hospitalization or disability in last year)
- Medical testing advised but not yet completed
- MI/heart attack in the last 6 months
- Myelodysplastic Syndrome
- Organ Transplant (awaiting or recipient) (except kidney contact your underwriter)
- Pregnant (current) with Gestational Diabetes, toxemia, eclampsia, pre-eclampsia
- Quadriplegia
- Suicide attempt in the last year
- Suicide attempts (more than one) if the last one was within the last 2 years
- · Surgery (major) advised but not yet completed
- Term Insurance, age > 70 & rated over Table D or with a flat extra
- Valve replacement within 6 months

#### **Health Statement**

Underwriting reserves the right to request more information. A health statement is required for:

- Ages 0–70 when the exam is within 2 weeks of 90 days, or older
- Ages 71+ when the exam is within 2 weeks of 60 days, or older
- Withdrawn or incompleted case that's re-opened, regardless of the age of the exam
- A face amount increase requested after the initial review, regardless of the age of the exam

# Expiration of Underwriting Requirements

Paperwork and exams are only valid for a limited period of time. Below are guidelines for acceptable age of underwriting requirements.

| TEST                            | AGE 0-70 | AGE 71+  |
|---------------------------------|----------|----------|
| Application                     | 1 year   | 1 year   |
| Exam                            | 1 year   | 6 months |
| Blood and urine                 | 1 year   | 6 months |
| EKG, inspection, MVR            | 1 year   | 1 year   |
| 71 + inspection, cognitive test | 1 year   | 1 year   |
| Functional test                 | N/A      | 6 months |

### **Selected Non-Medical Risks**

Following are guidelines for a few of the most common non-medical underwriting topics for which agents seek advice. Note: When in doubt, or the topic is not on this list, send a quote request to our QuickQuote desk.

### Motor Vehicle\*

High risk circumstances:

- DUIs two or more in last 5 years, decline
- More than 3 moving violations in the last 3 years, no DUI history-add \$2.50 per \$1,000 or more
- More than 3 moving violations in the last 3 years, with single DUI history, age 35 and up-add \$3.50 per \$1,000 or more, decline if over age 65
- Single DUI > 3 years ago, no other violations, possible standard (with no other related history)
- Single DUI > 7 years ago, no other violations, possible preferred plus (with no other related history)
- \* A rating may apply based on age and/or overall driving history.

#### **Aviation**

Common circumstances (also see Preferred Underwriting Class Guidelines section). Pilots for major airlines flying in the US and Canada only and no other aviation exposure – Preferred Plus

#### Other aviation

- Aviation Exclusion Rider (AER) will apply if driving history is rated
- Corporate pilots-plane is company-owned, maintained at same standards as commercial aircraft, pilot with ATR or commercial license with IFR, flying in US and Canada only-Preferred Plus
- Private pilots (flying in US and Canada ONLY)
  - Students pilots, at best Standard Plus with additional \$3.50 per \$1,000
  - Licensed pilots with over 100 hours solo hours-Standard Plus
  - Flying more than 200 hours per year-likely \$2.50 per \$1,000
  - Flying into Mexico-\$2.50 per \$1,000
- Flying other than in the US or Canada (including Bermuda or Bahamas) or Mexico-AER, or IC with facultative reinsurance

- Best rates with an AER:
  - Within our retention:
    - ✓ Best rates otherwise qualified
  - Over our retention:
    - ✓ Permanent plans, STD+ (Standard NT if STD+ not available)
    - ✓ Term plans, STD+

## Foreign Residence and Travel

This is a constantly changing topic and is not applicable in all states. For our current guidelines, check our website at: AIG.com/connext

## **Criminal Activity**

Applicants who are in jail, awaiting trial, or who are out on probation or parole are postponed until out of jail and off probation or parole for at least 12 months.

#### Misdemeanors

(e.g. disorderly conduct, shoplifting) and white collar felonies (tax evasion, political graft)

#### 1 or 2 convictions

• Off probation > 12 months; best class if otherwise qualified

#### > 2 convictions

- Individual consideration
- If > 2 within last 5 years, consider decline

#### Single felonies

(e.g. grand theft, larceny, assault, involuntary manslaughter)

- Off probation: 1-5 years standard with \$2.50 per \$1,000 extra
- Off probation: 5–7 years-standard
- Off probation: 7+ yrs-better than standard if otherwise qualified

#### Multiple felonies or major felonies

(e.g. murder, rape, organized crime, espionage, terrorist acts, possession with intent to deliver, traffic or manufacture drugs) convicted at any time, UNLESS overturned–decline



## Selected Non-Medical Risks, Continued

#### **SCUBA**

See Preferred Underwriting Class Guidelines section

Applicants who are recreational SCUBA divers are eligible for our best class (Preferred Plus) if all the following guidelines are met:

- · Applicant dives to depths not exceeding 100 feet
- Participates in no more than 10 dives per year
- Dives must be in open water; applicant does not participate in wreck, salvage, cave or under-ice diving (penetration diving)
- Applicant is PADI-, NAUI, or SSI-certified or all dives are done with diversaster or instructor

#### Otherwise

- If over 100 feet, likely \$2.50 per \$1,000
- No exclusion rider available

## Military

All applications must comply with the NAIC regulations regarding military applicants, per procedures published by AIG Member Life Insurers.

#### Active military personnel

- It is acceptable for agents to write active military personnel
- No government allotment for initial submissions
- Total line must meet income replacement guidelines
- The applicant can have an alert or orders for overseas duty as long as not to a "hot spot" (if the applicant cannot disclose location, the case cannot be written) (not applicable in all states)
- No Special Forces, Rangers, SEALS, Marine Force Recon, Marine Raiders, Delta Force, Air Force Para Rescue (PJs) other similar units
- Military pilots may be rated and we will not consider for better with an AER





## **General Financial Underwriting Guidelines**

### PERSONAL INSURANCE

#### Personal Insurance

The Financial Underwriting section of this guide is intended to provide you with a basic overview of the most common financial situations and the methods used for calculating a justified amount of coverage.

| INCOME REPLACEMENT*           |                          |  |  |  |
|-------------------------------|--------------------------|--|--|--|
| AGE Multiply Earned Income by |                          |  |  |  |
| ≤40**                         | 25                       |  |  |  |
| 41-50                         | 20                       |  |  |  |
| 51-55                         | 15                       |  |  |  |
| 56-65                         | 10                       |  |  |  |
| 66-70                         | 5                        |  |  |  |
| 71+                           | Individual Consideration |  |  |  |

<sup>\*</sup> Income multiples for personal insurance are guidelines only. Consider the income multiple for each age range as the maximum amount for which an individual might qualify. The maximum income factor may not be appropriate for all applicants in a particular age range.

 \*\* Special consideration for an additional amount given to clients with special established occupations where income is expected to increase substantially

#### Non-Working Spouse, age 59 or less:

- Use household income to justify coverage through \$1,500,000, using income replacement multiples.
- Amounts over \$1,500,000 will be individually considered based on estate planning needs.

#### Non-Working Spouse, age 60-65

 If household income is less than \$25,000, we will allow up to 10 times the income of the working spouse.

#### Non-Working Spouse, over age 65:

 The amount of coverage must be justified using estate planning needs.

#### Secondary Earner, age 59 or less:

 We will match the coverage available for the secondary earner (spouse with lower earned income) to that applied and qualified for the primary earner (up to \$1,500,000)

#### Additional Personal Insurance Notes

Note: all amounts referenced are total line (in force and applied).

Additional amounts may be considered if justified.

- Estate Conservation need is based on the taxable value of the estate. Provide estate conservation analysis with the application. Maximum allowable growth rate is 6 percent up to a maximum limit of double the current gross estate.
- Final Expense coverage will be considered for a maximum of \$50,000 when limited financial justification is demonstrated.
   This amount includes total line with all carriers. If no financial justification is demonstrated, no coverage will be issued.

#### Juveniles:

Juveniles are defined as clients age 0 to 17.

#### **Financial Requirements:**

Face amounts \$0-\$500,000

(amounts requiring only a Non-Med Part B\*)

- At least one parent(s)/guardian will need to have the same amount being requested (unless state specific statutes apply).
- If the other parent does not have any coverage inforce, or has coverage inforce at a lesser amount than the coverage being requested for the juvenile, the agent will need to provide a cover letter detailing the circumstances surrounding the reason for 1) either the lack of any coverage inforce, or 2) coverage inforce at an amount less than the amount being requested for the juvenile (unless one is uncovered due to un-insurability contact your home office underwriter to discuss first)
- All siblings require equal amounts of coverage

#### Face amounts over \$500,000

- Individual consideration (contact your home office underwriter to discuss first)
- \* An APS and/or inspection may be ordered for cause. Other requirements may be necessary based upon the underwriter's judgment.

## **General Financial Underwriting Guidelines**

## BUSINESS INSURANCE | BANKRUPTCY

#### **Business Insurance**

(Financial Questionnaire required for all Business Insurance applications)

#### **Key Person**

Coverage financially protects the company from adverse financial impact if a key employee suddenly dies. The policy would provide funds to find, recruit and train a replacement, help replace any lost profits, and strengthen the balance sheet to assure creditors the business will continue.

Maximum of 10 times total compensation. In some circumstances (e.g., age, time to retirement, industry and location, etc.), 3 to 5 times compensation will be considered as an appropriate maximum.

#### Buy-Sell/Business Succession/Business Continuation

Coverage is limited to the market value of the proposed insured's portion of the business as detailed in the Buy-Out or Buy-Sell agreement, or third party financials.

#### **Business Loan Coverage**

Minimum 5 years remaining on the loan, coverage limited to 75 percent of loan, prorated per each owner's percent share of the business. Business will be the owner and beneficiary with collateral assignment to the debtor. Venture capital is limited to 50 percent coverage, prorated as above.

#### **Accidental Death Benefit**

A maximum of \$250,000 per life subject to filed plan limitations. See each plan for details.

#### Waiver Of Premium

A maximum of \$5,000,000 per life subject to filed plan limitations. See each plan for details.

## **Bankruptcy**

Tax Return Transcript may be required at the discretion of the underwriter.

## **Term Insurance** - Chapters 7, 11, 12, 13 Single Bankruptcy:

 We will not consider coverage until the bankruptcy has been discharged for at least 24 months (2 years), and financial data supports the total line of coverage to be in force.

#### Multiple Bankruptcies:

 We will not consider coverage until the most recent bankruptcy has been discharged for at least 60 months (5 years), and financial data supports the total line of coverage to be in force.

#### Permanent Insurance - Chapter 7

We can consider coverage immediately upon discharge of the bankruptcy:

- If the discharge was less than 12 months ago, the proposed insured must be employed full time and provide us with a current pay stub (or tax return) that documents an income appropriate for the amount of coverage in force and applied.
- For applicants that have had a Chapter 7 bankruptcy discharged more than 12 months ago, no current pay stub or tax return is required in most cases, however, financial justification for the amounts in force and applied will be required.

## Permanent Insurance - Chapters 11, 12, 13

We will consider permanent insurance coverage for applicants currently in Chapter 11, 12, or 13 bankruptcy once the applicant is making regular debt payments and financial data supports the total line of coverage to be in-force.

- Note that we will reduce the amount of income we consider the applicant to make by the amount of the debt payment made, as per court direction.
- Copies of court papers directing repayment will be required for amounts of \$5 million and up.

#### Permanent Insurance

#### **Multiple Bankruptcies**

 No offer until discharged from last bankruptcy for at least 24 months and financial data supports the total line of coverage to be in-force.

## **General Financial Underwriting Guidelines**

### OTHER CONSIDERATIONS

### Retention and Reinsurance Limits

| RETENTION AGES | TERM         | PERM          |
|----------------|--------------|---------------|
| 0 – 70         | \$3,500,000  | \$10,000,000  |
| 71 – 80        | \$2,000,000* | \$6,000,000   |
| 81 – 90        | n/a          | \$4,000,000** |
| 90+            | n/a          | n/a           |

For PERM products, consult specific product information for more detail.

| AUTOMATIC LIMIT | TERM                           | PERM                            |
|-----------------|--------------------------------|---------------------------------|
| Ages 0 – 70     | \$41,000,000*                  | \$60,000,000*                   |
| 71 – 75         | \$15,500,000*                  | \$30,000,000*                   |
| 76 – 80         | \$7,500,000*<br>\$10,500,000** | \$15,000,000*<br>\$30,000,000** |
| 81 – 85         | n/a                            | \$15,000,000**                  |
| 86 – 90         | n/a                            | \$5,000,000**                   |
| 90+             | n/a                            | n/a                             |

<sup>\*</sup> Must be Table D or better

## Cigar Smokers

This policy will apply only to occasional cigar users and not other forms of tobacco.

Based on current mortality information, underwriting will consider cigar use a non-factor in the risk evaluation process if:

- 1) The use is admitted at the time of application/inquiry and all case data coincides with the admitted degree of usage; and
- 2) No more than one cigar per week; and
- 3) No nicotine metabolites (cotinine) are present in the urinalysis done for AGL/US Life or any other company within the past 12 months; and
- 4) There is no use of tobacco products other than occasional cigars for at least 5 years prior to the time of application or inquiry.

#### Tobacco Use

A Tobacco user is considered to be anyone who has used tobacco in any form in the last 12 months. This includes:

- Cigarettes
- Cigars Only limited cigar usage may be considered for non-tobacco rates. (See "Cigar Smokers")
- Pipes
- Smokeless tobacco
- Chewing tobacco / Snuff
- Nicotine substitutes, including patches and gum
- Electronic (smokeless) cigarettes
- Vaping

## Marijuana Use

- Adult (18+), use 8 or less days per month may qualify for best class.
- Vaping will be Standard Tobacco rates at best.
- Use 9-16 days/month: Table B tobacco at best
- Use > 16 days/month or 4 days/week: Decline
- Medicinal use: APS required (decision will be based on history requiring this prescription)

## **Opioid Use**

In light of the opioid epidemic currently being experienced in the United States, AIG has toughened its underwriting position and will be very conservative when reviewing cases involving ongoing use of prescription or non-prescription opioid medications.

<sup>\*\*</sup> Must be Standard or better for individual coverage



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